



Date: 9/20/2008
Attention: TranspoNet / Flight Anywhere / Saturn Users
Subject: Maintenance Window Activity

In effort to provide you with the best features, security, and system availability, GGA continually upgrades our hardware and software during maintenance windows. During these maintenance windows, you may experience outages in sending or receiving flight information or reservations. No data will be lost. We apologize for any inconvenience this causes you, and we appreciate you planning for these maintenance windows in advance.

PLANNED SCHEDULED MAINTENANCE

As a recurring window, GGA targets our planned scheduled maintenance window for every second SATURDAY of each month between the hours of 12AM and 12PM Noon, Eastern Time.

Target dates for 2008-2009

- Saturday October 11, 08
- Saturday November 8, 08
- Saturday December 13, 08
- Saturday January 10, 09
- Saturday February 14, 09
- Saturday March 14, 09
- Saturday April 11, 09
- Saturday May 9, 09
- Saturday June 13, 09
- Saturday July 11, 09
- Saturday August 8, 09
- Saturday September 12, 09
- Saturday October 10, 09
- Saturday November 14, 09
- Saturday December 12, 09

GGA may revise and/or reschedule the actual times for these maintenance windows based on criticality, severity, and scheduling constraints. We will always make a best effort to communicate these important changes as timely as possible to you.

UNPLANNED MAINTENANCE

When absolutely necessary, GGA reserves the right to perform unplanned maintenance on our servers as well. We would do so if a critical need arose to justify performing unplanned or emergency maintenance. An example of this would be to respond to a critical virus or security threat. When this happens, we will keep you informed as best as possible.